

The NOZZLE Newsletter

AUGUST 2018
EDITION

Improvements are
on the Horizon!

New technology upgrades are coming!

Fire Police City County Federal Credit Union is committed to providing you with the best financial tools possible and we are working hard to deliver that promise. We've listened to your requests for modern banking technology and have begun the process of a complete technology upgrade so that we can better serve you!

This technology upgrade will help us operate more efficiently, allowing us to spend our time and resources on enhancing your experience. In the months to come, you'll experience further improvements and exciting new technology as we take advantage of the many capabilities our new system has to offer.

What does this mean for you?

1. New and improved Mobile Banking technology
2. Text Banking
3. Mobile Check Deposits

The Credit Union has a computer platform that we use to maintain members' accounts, loans, and to process transactions. We will be moving all of the data from the old platform to our new and improved platform that will allow us to offer new services and improve our existing services.

More details to come in your August Upgrade Guide!



A relationship that **GOES BEYOND**

Frequently Asked Questions

• Is my personal data safe during the upgrade?

Yes, your personal data and account information will be secure, as always.

• Are my funds still safe?

Yes, your funds remain secure. All Fire Police City County Federal Credit Union accounts are insured by the National Credit Union Administration (NCUA) Share Insurance Fund up to \$250,000 per account as well as our Excess Share Insurance which provides an additional \$250,000 of coverage.

• Will my account number change?

No, all account numbers will remain the same, only new suffixes will be added after the account number to designate a specific sub-account, like a checking or savings. In addition, a new feature will be introduced where you can personalize your account by nicknaming your shares!

If you have any further questions before, during, or after this system upgrade give us a call at **(260) 484-2102**, email us directly at **FAQ@fpccfcu.org**, or stop into any branch and talk with a staff member.

It'sMe247 Online Banking

It'sMe247 Mobile Banking and Mobile Web

Mobile banking will be getting a long overdue update! The new app will be called It'sMe247 and can be downloaded in both the Apple Store and Google Play Store. The new app will be more user friendly, have improved functionality, and be easier to navigate. The new app will also include the following new features:

- Mobile check deposit
- Assign nicknames to accounts
- Set up automatic transfers
- Place stop payments on checks
- And many more!

It'sMe247 Text Banking

Get all the information you need from your account with a single text! With the new It'sMe247 Text Banking, you will be able to see account balances, recent transactions, and recent deposits all from just a text!

STAY SAFE SERIES

Maybe you're browsing Facebook and find that new refrigerator you've always wanted, or maybe your cousin sends you a message and says he's gotten into some trouble and needs money now. In both cases, if they ask to be paid with a gift card, it is most likely a scam.

New scams have been on the rise where the scammer tries to sell a product without actually having something to sell and once they receive payment, they cut off all contact with you. Another one is where the scammer hacks a close friend's or family member's social media account and messages you asking for help. It is easy to fall prey in both situations because most people would take advantage of a good deal and most people would help out the ones they love.

Gift cards are meant for gifts, but for scammers they are the perfect tool to stay hidden. Scammers ask for payments in gift cards because it is nearly impossible to track, unless you act fast. If you've fallen for this ploy, immediately contact the company who issued the gift card and tell them you've been scammed. If you act fast enough you may be able to get your money back. It's easy to fall prey to a scam, but with proper knowledge you can stay safe.



OUT AND ABOUT

THU
AUG 2

SLICE OF KNOWLEDGE

Thursday, August 2, 2018

We'll be dishing up tips, advice, and pizza at Pizza Hut on E State St. at our Slice of Knowledge to understand budgeting.

SAT
AUG 25

NEW HAVEN FIRE MUSTER

Saturday, August 25, 2018

Visit the 2nd annual New Haven Fire Muster & Expo for many exciting activities and sights to see!

FRI
AUG 3

TINCAPS KIOSK

Friday, August 3, 2018

Stop by our kiosk at the TinCaps baseball game on August 3rd at 7:05 pm to say hello and root on our hometown team!

SAT
SEP 15

GUNS N' HOSES GOLF OUTING

Saturday, September 15, 2018

Join us at the Riverbend Golf Course for the 27th annual charity event to help support a good cause.

THU-SAT
AUG 23-25

FWFD FILL THE BOOT FOR MDA

Thursday, August 23 - Saturday August 25

The Fort Wayne Fire Department will be collecting donations with their "Fill the Boot" Campaign to support the MDA!

SUN
SEP 30

FWPD FAMILY PICNIC

Sunday, September 30, 2018

The Fort Wayne Police Department Family Picnic will be held at Franke Park at Pavilion 1 at 11:00 am.

BRANCHES WILL BE CLOSED
SEPTEMBER 1ST & 3RD FOR LABOR DAY

SAVE SMARTER,
NOT HARDER

CERTIFICATE SPECIALS

27 MONTHS AT **2.08%** APY* 50 MONTHS AT **2.48%** APY*

*APY = Annual Percentage Yield. Rates valid August 1-31, 2018. Rates subject to change without notice. Minimum investment \$500. Minimum investment for MyCU members just \$300. Early withdrawal penalty may apply.

OUR LOCATIONS

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| Main Branch 3306 North Clinton St Fort Wayne, IN 46805 | New Haven 104 Lincoln Hwy West New Haven, IN 46774 |
| Southeast 907 East Tillman Rd Fort Wayne, IN 46816 | Northeast 7505 Maplecrest Rd Fort Wayne, IN 46835 |
| Southwest 6304 West Jefferson Blvd Fort Wayne, IN 46804 | Northwest 10123 Lima Rd Fort Wayne, IN 46818 |

